

POLICIES:

ONLINE RETURN & EXCHANGE POLICY

We will happily accept unworn, undamaged or defective full price product for exchange or refund within 14 days of ship date from nicolestewartjewelry.com. Sale items are a final sale and therefore are not eligible for exchange or return. Refunds will be made in the form of the original payment. . Once your return is processed, a credit will be issued for the merchandise amount only. Shipping charges are not refundable. Please allow 12 - 14 business days for the refund to post to your account. Requests to exchange merchandise received as a gift must be accompanied by a gift receipt. To return or exchange an item purchased online, please email sales@nicolestewartjewelry.com

SALES TAX

Applicable sales tax will be charged on the merchandise total for orders shipped.

CHARGING YOUR CREDIT CARD

We do not charge your credit card until we ship your order to you. We authorize your credit card for the amount of the order to verify that the funds are available until the order is shipped. Orders are subject to verification and acceptance before shipping.

MULTIPLE SHIPMENTS

If your order is sent in multiple shipments, whether to the same or to different addresses, your credit card will be charged separately for each shipment.

SHIPPING POLICY

Service	Cost	When Items Will Arrive
Ground	\$10.00	5 - 7 business days, Monday - Friday, excluding Saturday and holidays*
2nd Day Air	\$25.00	2 business days when ordered before 1pm ET, Monday - Friday, excluding Saturday and holidays*
Next Day Air	\$45.00	Next business day when ordered before 1pm ET, Monday - Friday, excluding Saturday and holidays*

** Please note that shipping times are approximate and that 3rd Day, 2nd Day and Next Day Delivery refers only to delivery time and not to the time needed to prepare your order. While most orders are ready for shipping within 24 hours, some orders take additional time. Please allow 48 hours for processing.*

INTERNATIONAL SHIPPING

All orders shipped outside of the United States are subject to additional shipping charges based on the end country's taxes, tariffs and duties. These fees are not associated with Nicole Stewart Jewelry, LLC and are to be paid by the recipient upon delivery.

PROCESSING AND DELIVERY TIMES

Orders are processed, shipped and delivered Monday through Friday only. Orders are not processed, shipped or delivered on national holidays. All orders placed on Saturday, Sunday or on a national holiday, will be processed the following business day. Order processing time includes item selection, handling, packaging and shipping. While most orders are ready to ship within 24 hours of placing the order, some orders take additional time. Please allow 48 hours for processing. All orders placed after 1pm ET will begin processing the following business day. We reserve the right to hold orders for verification. All orders billed and/or shipped outside of the continental United States, Hawaii or Alaska must have the same billing and shipping address.

PRIVACY POLICY

Nicole Stewart Jewelry, LLC shares your concerns about the protection of your personal information online. This Privacy Policy describes our practices regarding the collection and use of information through our website, located at www.nicolestewartjewelry.com. By using or purchasing any product through this site, you agree to the collection and use of information as set forth in this Policy. If you do not agree to this Policy, please do not use the site. We may update this Policy at our discretion and the most recent version shall be posted on this page immediately.

We will not sell, share or trade any information you supply to us with a third party. Any information we collect is used to provide you with a better shopping experience and to facilitate us in fulfillment operations. From time to time, we may send sale information, product updates, etc. via US mail and/or electronically via email. If you would prefer not to receive these promotional items, you may opt out by contacting us at sales@nicolestewartjewelry.com with "REMOVE" as the subject header.

SECURITY POLICY

We protect your online transactions by using Secure Sockets Layer (SSL) technology. With SSL implemented on both your computer and our server, information sent via the Internet can be trusted to arrive privately and unaltered. However, in order for SSL security to work, you must use an SSL enabled browser. Most browsers (Internet Explorer, Safari, Opera, etc.), version 3.x and later, support SSL.